# USER MANUAL

Dryden Aqua Generator

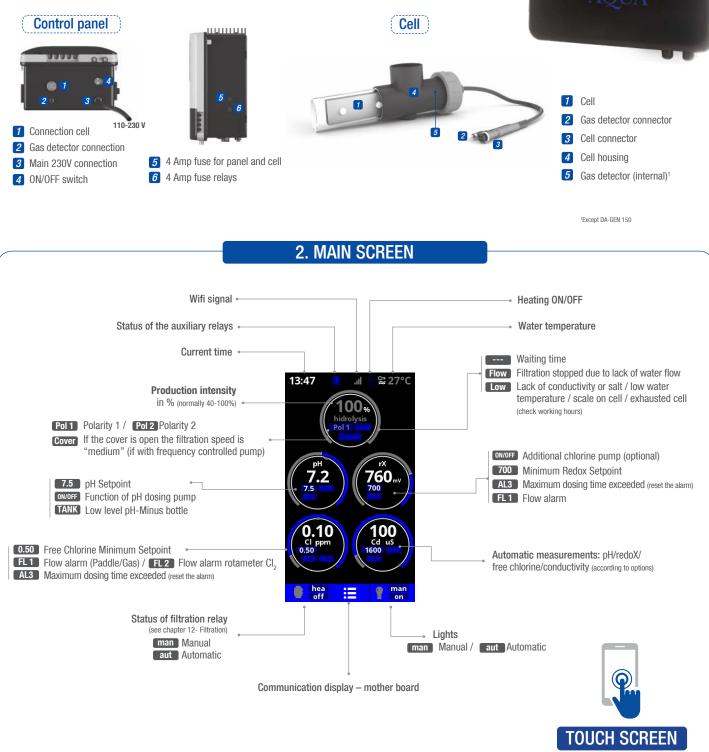
 $\overline{\mathsf{DA-GEN}^{\scriptscriptstyle(\mathbb{R})}}$ 

## **1. DESCRIPTION**

The DA-GEN<sup>®</sup> is an innovative water treatment system and additional an intelligent pool controller. The DA-GEN<sup>®</sup> combines Hydrolysis with Electrolysis with a low mineral content.

The Hydrolysis produces free radicals and other oxygen compounds like ozone, peroxide and persulfate. All these oxidants destroy organic substances and pathogens in the water. Free radicals are the strongest oxidants we know. They oxidise and decompose in a few seconds. To guarantee a safe residual disinfection the DA-GEN<sup>®</sup> produces a very small amount of chlorine. In combination with Dryden DAISY<sup>®</sup> we need a very low mineral content of 1 to 2 kg MgCl<sub>2</sub> or NaCl per m<sup>3</sup>.

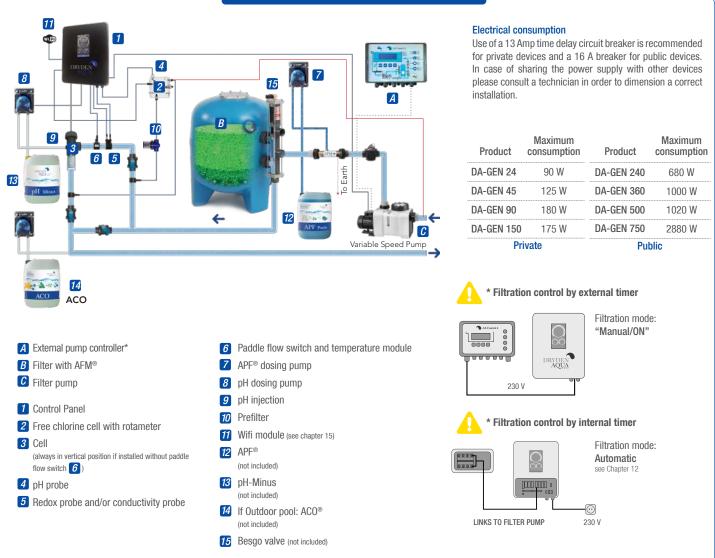
The DA-GEN<sup>®</sup> also controls all your pool equipment centrally. Thanks to WiFi you can check and control your pool system 24/7.

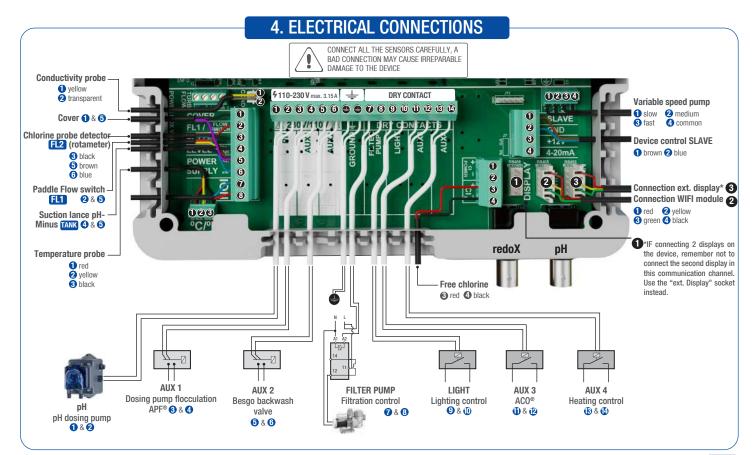


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## **3. SYSTEM INSTALLATION**





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## **5. INITIAL WATER ADJUSTMENTS**

### Water adjustments

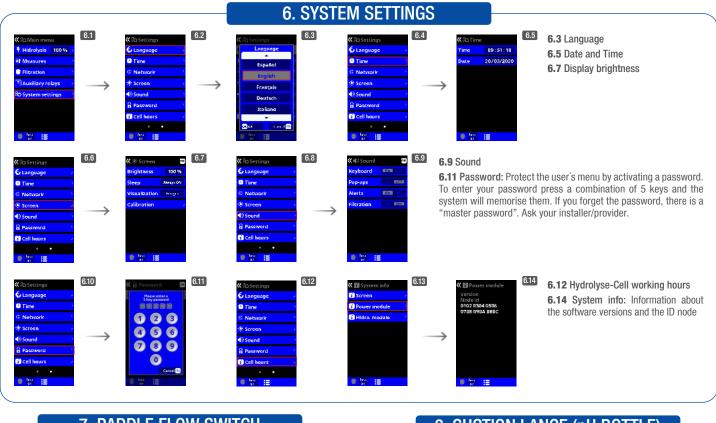
- Adjust the alkalinity between 100 and 200 ppm.
- 2 Adjust the pH to 7.5.
- **3** Adjust the chlorine between 0.1 and 0.5 ppm.

Adding activator/salt to the water

- We recommend to add 1 to 2 kg of magnesium chloride (MgCl<sub>2</sub>) or normal salt (NaCl) per m<sup>3</sup> of water. The TDS should be at around 1200ppm. It is recommended to mix them, for example in a ratio of 1:1 to 1:3 (MgCl<sub>2</sub>:NaCl).
- **2** Add the magnesium chloride or salt directly to your swimming pool and let the system run.

Attention: Let the system run 24 hours before calibrating and make sure to have a free chlorine level of at least 0.3 ppm!

#### In outdoor pools it is necessary to use ACO<sup>®</sup>.



## 7. PADDLE FLOW SWITCH

EVEL

Paddle Flow switch FL1 2 & 3

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0

0

0

Ø

0

Paddle flow switch. Stops the hydrolysis and the	
dosing pumps if there is no water flow.	

Connect as shown in the image and contact your installer for activation.

## FL2 / Cl<sub>2</sub> 3 POWER 3 SUPPLY 55

## 8. SUCTION LANCE (pH BOTTLE)

Connect the suction lance. The installer/provider should be contacted to activate the sensor.

pH-Minus bottle level TANK (4 & (5

So Main menu
 S.1
 Hidrolyzis 100 % /
 Hidrolyzis 100 % /
 Hidrolyzis 100 % /
 Picraskin
 Auxiliary relays
 Ro System settings

**9.1 Hydrolysis:** Programming of hydrolysis functions

## 9. HYDROLYSIS

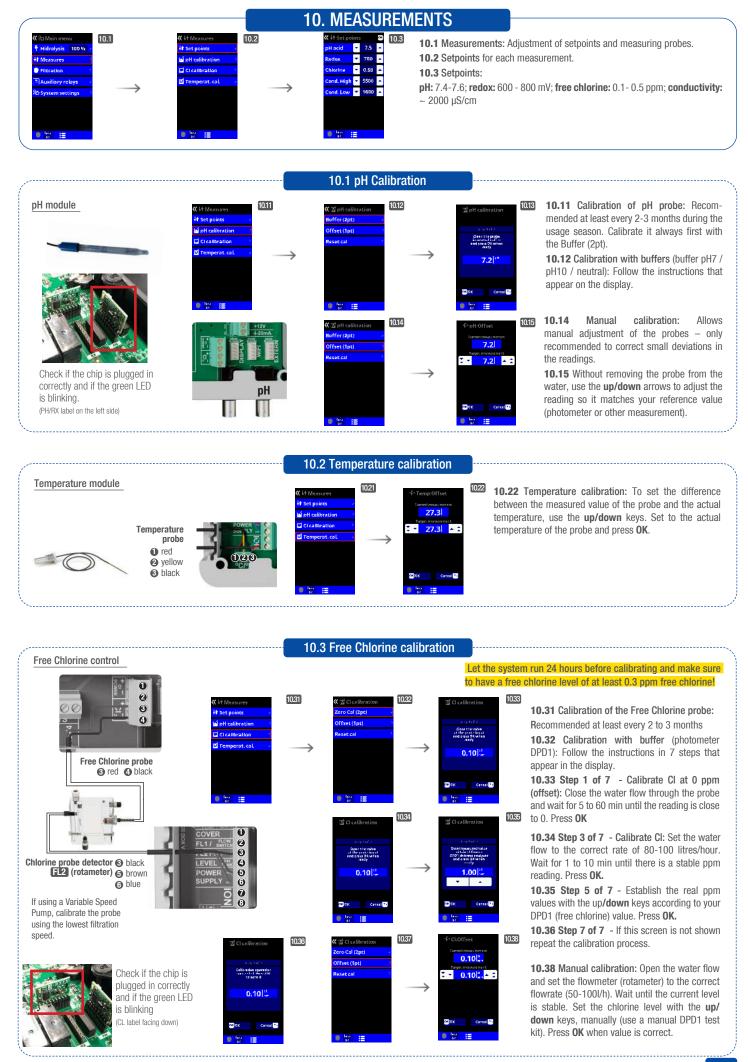


**9.2** Level: Hydrolysis - Desired disinfection production (Always 100%). Boost has no effect, leave as off.

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**9.3** Mode: If the device has Free Chlorine and redox probes, choose the parameter that controls the cell's chlorine generation.



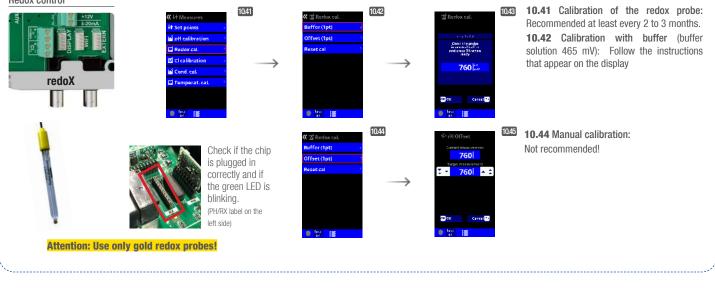
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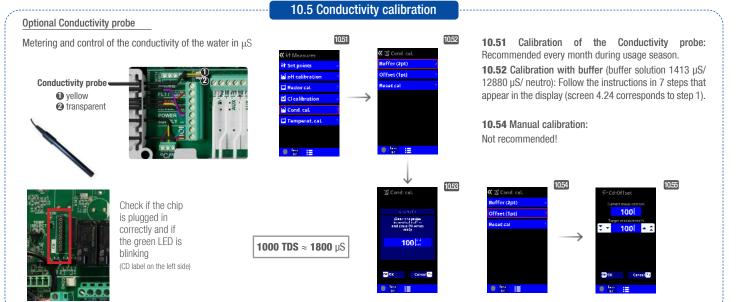
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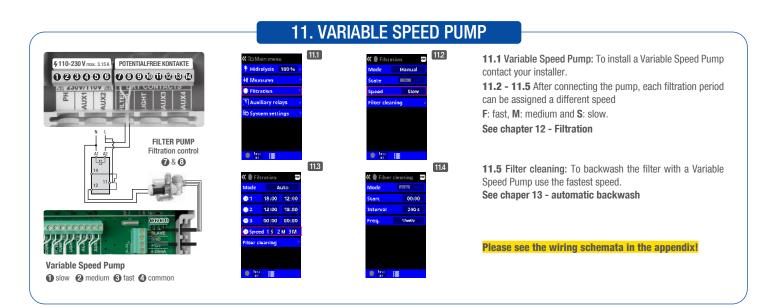
**10.4 Redox Calibration** 

The redox value shows the oxidation/reduction potential and is used to determine the sterility of the water. Adjusting the ideal redox level (setpoint) is the last step in the system start up sequence.

Redox control



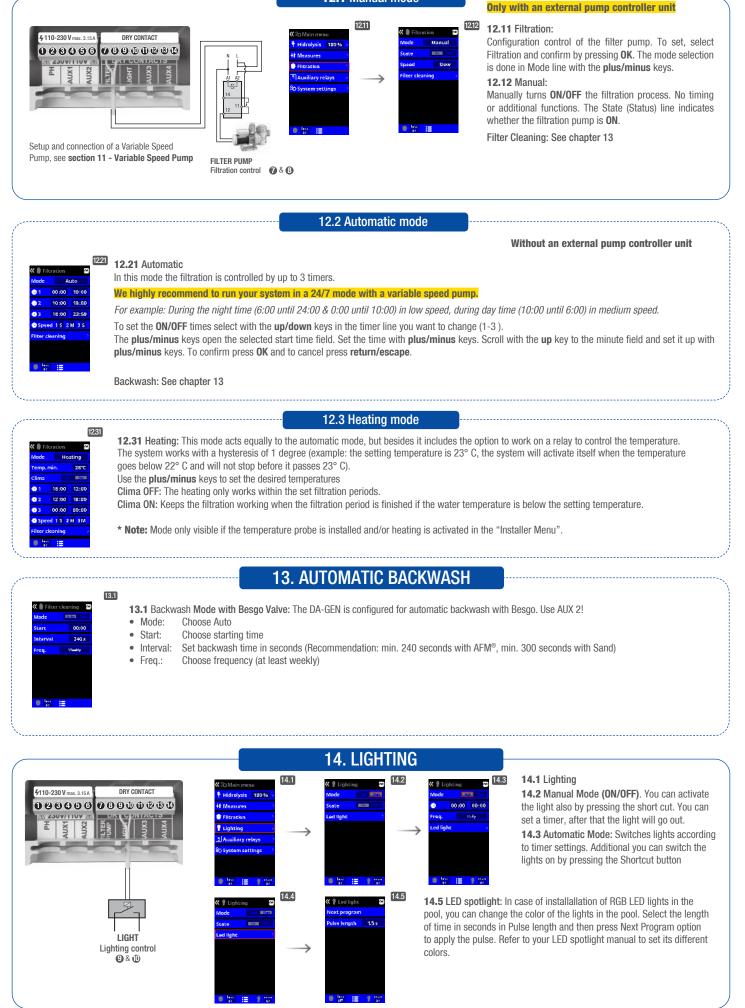




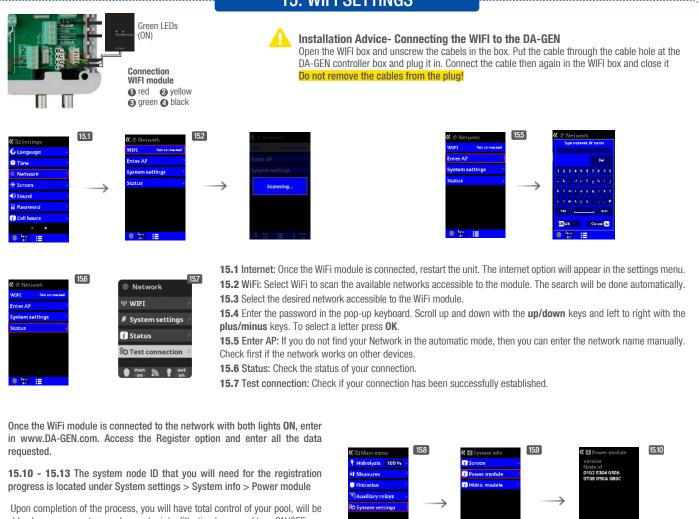
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## **12. FILTRATION**

#### 12.1 Manual mode

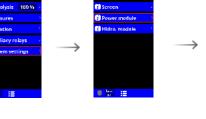


## 15. WIFI SETTINGS



able change parameters such as setpoints, filtration hours and turn ON/OFF any auxiliary relays.

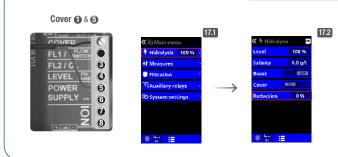
Attention: If the DA-GEN was once registered at vistapool.com it needs to be removed there by the manufacturer before you can register it at DA-GEN.com. Please contact your dealer.





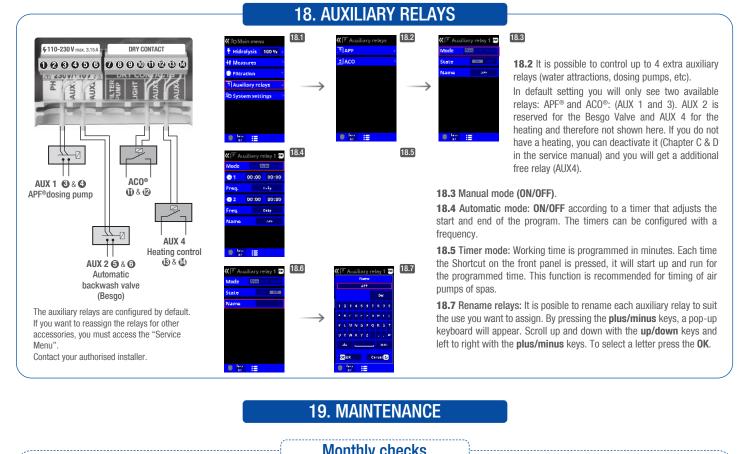
## **17. COVER**

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17.1 Cover: If the DA-GEN is runned with a frequency controlled pump and if it is connected to the pool cover, the filtration speed will automaticly go to «medium» when the cover is opened. (Please check the filtration speed in Chapter E). Set the Reduction value to 0%!

How to install: If the cover is open, the contact has to be closed and vice versa



SALT CONCENTRATION: ~1200 ppm TDS ~2000 µS/cm		~1200 ppm TDS ~2000 µS/cm	HYDROLYSIS CELL:	Visual inspection to detect incrustations.		
,		(	Cleaning the Cell	)		
lf nec	essary, carry out a month	ly visual inspection. To	clean the cell:			
<b>1</b> S	top the system and close	he valves				
<b>2</b> P	lace the cell for no more th	nan 10 min. in 3% hydr	ochloric acid or put it for 2 to 4 h	rs in normal vinegar or take a high pressure cleaner.		
<b>3</b> 0	3 Once the incrustations have softened remove with a hose to complete cleaning the cell.					
	OT USE METALLIC OR SI erable to chemicals, deter			hing the edges or surface of the cell will make it		
,		(	General maintenance	)		
1 Tł	ne pool must be vacuumed	l as usual and the skim	mers emptied whenever necess	ary.		
VE	LTER BACKWASHING: At le RY IMPORTANT: Make sure the ode. See chapter 13 - automatic	cell is off while cleaning the		n pump, use the option "backwash" of the programmed filtration		
<b>3</b> Cł	heck regularly the level of	your pH and APF® bottl	e to prevent the dosing pump fro	om running dry.		

pH / Redox / Conductivity – probes: The probes must be cleaned and recalibrated every 2 to 3 months. To clean the probe insert in electrode cleaner. After each clean the probes must be re-calibrated.
 Attention: the probes should never dry out and must be kept wet if stored (when emptying the pool for winterising, make sure to store the probe head in water).

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## 20. TROUBLESHOOTING

#### Blank display

- Check if ON/OFF switch is illuminated.
- Check the connection wire between display and motherboard.
- Check the 3.15 A fuse of the device it could have tripped due to overload.
- Check the power supply 230V/50Hz.
- If the problem persists contact TECHNICAL SERVICE

#### Hydrolysis does not reach the setpoint value

- Attention: At 1200 TDS, 50 80% and the warning "LOW" is normal
- Low water temperature.
- Check the salt concentration (TDS) in water.
- · Check the cell status (it may be incrusted or calcified).
- · Clean the cell according to the instructions in section 19.
- Check that the cell is not worn out (remember that the cell is guaranteed for 5,000 hours, approx. 2-3 years of summer usage).

#### Free chlorine level doesn't reach the setpoint

- Increase the filtration hours to 24 hours
- Increase the hydrolysis level (to 100%).
- Increase the salt concentration (TDS) in the water. Setpoint app. 1200 ppm.
- In an outdoor pool: Add ACO<sup>®</sup> to the water.
- Check if the reagents in test kit are in date.
- Check if the temperature or number of users has risen.
- If you want a higher chlorine level you have to increase the salt concentration. Attention: Higher risk of corrosion!

#### Hydrolysis display shows FLOW

- Check gas and paddle flow detector cable.
- Clean for incrustations of the paddle flow detector at the top of the cell housing.
- Check to see if system is free of air (gas detector must always be submerged).

### Excess of chlorine in the water

- (\_\_\_\_\_\_
- Lower hydrolysis cell intensity.
- If your system includes automatic Redox control, check the Redox setpoint value. Reduce it by 50 to 100 mV.
- If your system includes free chlorine measurment, adjust the setpoint value.
- Check redox probe and calibrate it if necessary.
- Check the free chlorine probe and calibrate it.

#### Cell incrusted in less than 1 month

- Very hard waters with a high pH and total alkalinity: balance water adjusting pH and total alkalinity.
- Check to ensure that the system automatically changes polarity approximately every 300 minutes.
- Consult with our technical service to consider accelerating the polarity change (auto-cleaning). WARNING: Accelerating the polarity change decreases the cell life (5,000 hours) proportionally. Don't go below 200 minutes!
- If the crust is not foaming when in contact with acid, it might be Struvite. In this
  case do not use anymore MgCl<sub>2</sub>, use only NaCl.

#### Alarm AL3 and pH dosing pump stopped

- The maximum dosing time (standard 999 min.) is accomplished and the pH-Minus dosing pump stops in order to avoid the acidification of the water.
- Delete the message and restart the metering. Do the following verifications in
  order to preclude errors on the device: Verify if the pH probe reading is correct
  (if not, calibrate the probe or substitute it with a new one); Verify if the acid/base
  reservoir is full and if the dosing pump is working correctly; Verify the variable
  speed of the dosing pump.

#### Rust on metallic components in the pool

- Metallic elements lack standardised earth connection. Contact an electrician to solve the problem.
- Rusted components are not stainless steel (minimum 316/V4A/1.4571).
- The salt concentration (TDS) is too high.
- Attention Stainless Steel parts must be cleaned regularly

#### Polarity 1 reaches maximum intensity, but polarity 2 (auto clean) does not reach maximum intensity

If the salt concentration is correct (1 - 2 kg/m<sup>3</sup> MgCl<sub>2</sub> or 0.75 - 1.5 kg/m<sup>3</sup> NaCl): The cell is reaching its end of life. As of this moment check the intensity every 15-20 days.
 When polarity 2 does not reach intensity of Polarity 1, we recommend substituting the cell for a new one if it happens during the summer period. If it happens during winter, change the cell before the next summer period.

#### -----

- Check fuse on the right side of the dosing pump
- Check (and change) the dosing speed
- Check electrical connections
- Check tubes and fittings for leaks
- Check if injection valve is blocked

Dosing pump is not working properly

- Check if suction lance/suction weight is blocked
- Check if error message «TANK» appears. If yes replace bottle, if not check the polarity of the suction lance or replace the suction lance

## **21. IMPORTANT NOTES**

#### WARNING

Keep chemical levels in pool as instructed in this manual.

#### **CLEANING FILTER**

Very Important: Make sure the cell is off while cleaning/backwashing the filter. If the system controls the filtration pump, use the option "filter cleaning" of the programmed filtration mode. See section 5 – Filtration / Filter Cleaning of the General Installation Guide.

#### **VERY IMPORTANT**

Remember that the system needs some time to adapt to your pool (up to 14 days)!

#### SECURITY

To avoid accidents, children should not handle this product unless supervised by an adult. Children should be supervised at all times when in or near a spa, pool or jacuzzi.

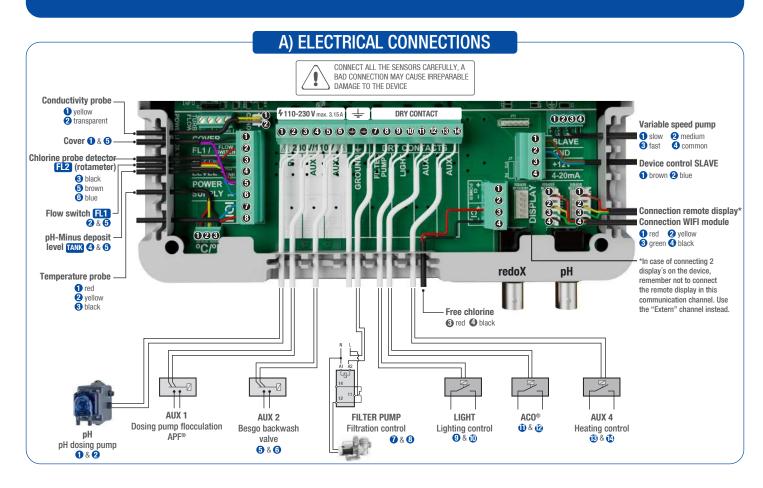
#### HANDLING AND DOSING DANGEROUS CHEMICALS

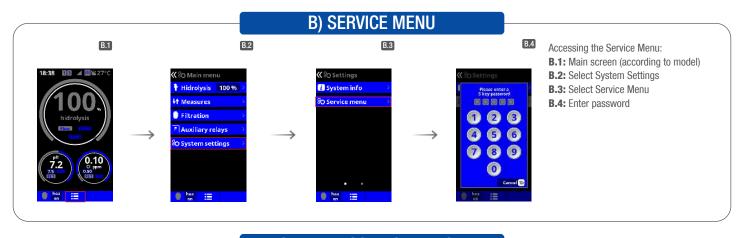
Chemicals should be handled with extreme caution. When preparing acid, always add acid to water, never add water to acid, because very dangerous gases may be produced.



## DA-GEN® Dryden Aqua Generator SERVICE MANUAL

ASK YOUR SUPPLIER OR POOL BUILDER







**C.1** The 7 available relays can be hooked up to various predefined external devices being controlled by the unit.

## **D) SERVICE SETTINGS**

D.2 Parameters related to external devices

E.2

F.2

F.6

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D.1

D.2 Setting the polarity times. In the case of high alkalinity, the times in Hydro Pol 1 + 2 should be reduced.

## E) TYPE OF PUMP



F.1

F.5

E.2 With the plus/minus keys, select the pump type connected to the system (the default is a standard pump type). The configuration allows the control of two different variable speed pumps (Variable Speed A or Variable Speed B). In case of a variable speed pump (A or B), establish the speed when the cover is closed, when the pool heating is connected and/or it controls a backwash filter (Besgo).

Consult the wiring-schemata in the appendix!

🕊 🛢 Filter pump 🛛 🕬				
Туре	Variable speed B			
Heating	Default			
Cover	Madium			
Backwash	Fast			
hea on	:= 👩 man			

E.3

E.3 Variable Speed Pump A (Hayward® or similar): During the filtration periods, the corresponding relay closes. The filtration pump opens and closes contacts depending on the speed: Common + 1 - Slow speed Common + 1 + 2 - Medium speed Common + 1 + 2 + 3 - Fast speed Variable Speed Pump A B (Speck® or similar): During the filtration periods, the corresponding relay closes. It's necessary to connect a wire from the filtration relay to the common. The filtration pump opens and closes contacts depending on the speed: Common + 1 - Slow speed Common + 2 - Medium speed Common + 3 - Fast speed

mp alarm AL3



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m AL3 🔤

Ignore

F.8

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**F.2** There are 2 modes for the pH dosing pump: F.4 F.3 Normal: Delay - Delay time between detection of incorrect value and the start of dosing. F.4 Repetitive: With the two timers you can programm the ON and OFF time of the dosing pump Scaling: Proportional reduction of the dosing time (Pump On time) when getting close to the setpoint. Example 100%: The pump time is reduced proportionally if the pH is closer than 1 to the setpoint. Example 50%: The pump time is reduced proportionally if the pH is closer than 0.5 to the setpoint.

> F.6 Other pumps: With the two timers you can programm the ON and OFF time of the dosing pump F.8 It corresponds to the behavior of the system after AL3 activation: Ignore - AL3 is not shown in the display. Inform – After the selected interval, the AL3 alarm is displayed.

> Force stop - After the selected interval, the AL3 alarm is displayed on the display and the dosing pump stops. To reset the alarm and the dosing pump, press 😂

F.10 You can associate the level sensor (TANK) to the pH or chlorine (rX). This menu corresponds to the behavior of the system after the TANK signal activation (acid deposit level TANK). Ignore - TANK is not shown in the display

Inform - When the sensor detects that the level is low, the TANK alarm is displayed.

Force stop - When the sensor detects that the level is low, the TANK alarm is displayed and the associated dosing pump stops.

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## **G) EXTRA SETTINGS**





G.2 Gas (0) - The FL1 alarm is only activated by cell's gas sensor (external flow switch annulled).
Siempre ON (1) - The FL1 alarm is never activated (invalidates cell's gas sensor and external flow switch);
Paddle (2) - The FL1 alarm is activated by external flow switch (gas sensor annulled).
Paddle or gas (3) - When both cell's gas sensor and external flow switch are connected, and either of them detects lack of
flow, The FL1 alarm is activated. To connect the external flow switch use the FL1 terminal
Paddle + Gas (4) - When both cell's gas sensor and external flow switch are connected, and both of them detects lack of

flow, The FL1 alarm is activated. To connect the external flow switch use the FL1 terminal Paddle delay - Delay before FL1 is activated

Relay control through flow detection - Manage the FL1 alarm deactivation in case of lack of flow. Recommended option for floculant dosification or similar.

,		ŀ	H) COUNTERS
<ul> <li>☆ Installer</li> <li>© Reset settings</li> <li>⑦ Reset counters</li> <li>③ Connaction</li> <li>③ Web IP</li> </ul>	H.1 C Deset counter	Country Country	<b>H.2 Reset counters:</b> There are two levels of working hours counters which log the working hours of the components and devices. In this service menu the installer can reset the working hour counters on the first level (for example when a new cell is installed). The second level of the working hour counters can only be accessed by the factory.
·			CONNECTION
Image: Section sectio	K Sh Connection     Node addr     Extern mode     S	I.2 I.2 Node addr: Used	I for the configuration of more than 2 user interfaces. of the system, keep the value to 1 for this parameter.
≪ %⊐ Installer ® Resec sectings	≪ ۵۰ Web IP <mark>K.1 Server </mark> эл. жл.	ସ ™ K2	K) WEB IP
80 Reset counters	Port 100		nd connection port in case there is WIFI Module connected to the system. oning of the system, do not change the default values unless you receive a notice from your provide
bar ja oran			